

Index

1. Report from the Chairman	04
2. Befesa Profile	12
2.1. Befesa profile	14
2.2. Activities	16
2.3. International presence	19
2.4. Main figures	20
2.5. The Befesa CSR policy	24
2.6. Befesa mission, vision and values	27
2.7. Transparency	30
2.8. Management model	36
3. Befesa Direct Stakeholders	38
3.1. Communication channels	41
3.2. Befesa and Employees	46
3.3. Befesa and Customers	66
3.4. Befesa and Stockholders	71
3.5. Befesa and Suppliers	73
4. Befesa and the Environment	80
4.1. Policy, commitment and objectives	82
4.2. Main environmental indicators of Befesa	87
5. Befesa and the Community	100
5.1. Policy, strategy and objectives	102
5.2. Programs	103
5.3. Collaborations and agreements	112
6. Befesa and the Economic Performance	122
7. Corporate Governance Report	134
8. Additional Information	192
8.1. Principles and scope of the SRC report	194
8.2. Revision report	195
8.3. Annual report assessment	208
9. GRI Contents Index	210
9.1. GRI Contents Index	212